

Name of Organization	Location	Organizational Support/Hotline	Language(s)	Current Services: In Office OR Remote?	List of all Current Services Available	Is your organization taking new patients/clients? (Y/N)	Additional Notes/Contact Information?
CITY-WIDE RESOURCES							
Crime Victims Treatment Center (CVTC)	NYC	Main Office Support Line: 212-523-4728 Legal Hotline: 212-683-0605 Tele-Advocate Hotline (in CVTC affiliated ED's): 877-436-5205	English, Spanish, Hebrew, Mandarian	ALL Services are Remote: Offices are closed. Services are bieng delivered via email, Zoom or phone.	24 hr Tele-Advocate Services @ Lenox Health, Mt. Sinai St. Lukes, Mt. Sinai West, Brookdale Hospital SAFE Examiners are still taking cases at the hospitals Legal & Crisis Support Lines Prevention Therapy	No, except for crisis counseling and emergency services	Website: www.cvtcnyc.org Policuy Updates: www.cvtcnyc.org/covid19 General Inquiries: cvtc@cvtcnyc.org Prevention: prevention@cvtcnyc.org
Day One (Youth 24 and under impacted by IPV)	NYC	Hotline: 800-214-4150 Text Line: 646-535-DAY1 (3291)	English	Remote	Case Management, Counseling via phone call/video chat, Safety Planning, Legal Services	Yes	Legal contact- Michele Martinez, at mmartinez@dayoneny.org
New York City Anti Violence Project	NYC	24 hr Bilingual Hotline: 212-714-1141 Office: 212-714-1184	English Spanish	ALL Services are Remote: Offices are closed. Services are being delivered via email, zoom or phone.	Crisis Support, *limited* Advocacy, Counseling	Legal - No ; Client Services - yes, if in crisis, waitlist available	https://avp.org/get-help/report-violence/
New York Legal Assistance Group (DV LAW UNIT)	NYC	Phone: 212-613-5000	All languages	Remote	Providing services to current clients, and continue to provide advice and counsel to potential new clients. We will assess capacity for emergency applications for new clients on a case by case basis. We will be assessing cases for pick up and representation once the courts reopen for regular applications.	Yes	
Safe Horizon	NYC	24-hour Domestic Violence Hotline: 1-800-621-HOPE (4673) 24-hour RAPE and Sexual Assault Hotline: 212-227-3000 Community Program Helpline: 1-855-234-1042	English, Spanish, and varies by program.	Both	Our DV Shelters, Hotlines, Streetwork Project locations, and Child Advocacy Centers remain open. Staff across our other programs are working remotely. For updated information regarding our programs and best contact information, please visit: https://www.safehorizon.org/emergency/	Yes	https://www.safehorizon.org/emergency/ Manhattan and Bronx Community Programs: Jennifer Wyse - Supervising Social Worker @ jennifer.wyse@safehorizon.org
New York City Alliance Against Sexual Assault	NYC (32 Broadway New York, NY)	Phone: 212-514-SAFE (7233)	Spanish, Japanese, French, German and English	Remote	We are currently not seeing clients in-office but only remotely via Skype, zoom and telephone sessions	Yes	Contact us through: Phone: 212.514.SAFE(7233) Email: survivorsupport@svfreenyc.org
Barrier Free Living	NYC	Secret Garden: 212-533-4358	English, Spanish, ASL	Remote	Services offered in office and being provided remotely including: Counseling, Case Management, and Advocacy. Our hotline remains open Monday - Friday 9am-5pm	Yes	

Name of Organization	Location	Organizational Support/Hotline	Language(s)	Current Services: In Office OR Remote?	List of all Current Services Available	Is your organization taking new patients/clients? (Y/N)	Additional Notes/Contact Information?
Mount Sinai Adolescent Health Center (AHC)	NYC	Phone: 212-423-3000	Onsite: English, Spanish; Phone interpretation for all other languages.	Both	Services offered in office include: primary care, sexual/reproductive health services; counseling; Services offered remotely include: counseling, advocacy, and legal. Download Health Squad app for confidential information & services	Yes	https://www.teenhealthcare.org/ ; Instagram (for info for teens!): @adhealthcenter; Resources for Teens: https://www.teenhealthcare.org/blog/nyc-resources/
STEPS to End Family Violence - Rising Ground	NYC Offices in East Harlem & Downtown Brooklyn	Phone: 1-877-STEPS-94	English, Spanish	Remote	Individual therapy, Children's therapy, Parent-Child therapy, Economic Empowerment services, Holistic Healing services - are being provided using a HIPPA compliant telemental health platform. Referrals and intake sessions are being provided over the phone or via a telemental health platform.	Yes	
Her Justice	NYC	Helpline: 718-562-8181 Thursdays from 10:00-1:00EST	Spanish, Portuguese, Romanian, Urdu, Hindi, French, Korean, Russian, Italian Access to Voiance for additional languages	Remote	Our physical office is closed. Fully functional remotely. Making arrangements to meet with clients remotely	Yes	Website: www.herjustice.org
Womankind	Brooklyn Manhattan Queens	Phone: 888-888-7702	English, Mandarin, Cantonese, Vietnamese, Japanese, Korean, Urdu, Hindi, Bengali, Spanish, (and more) We also utilize a phone interpretation system	Remote	Phone counseling, case management and advocacy. Residential houses are also operating for survivors who need emergency housing. If a survivor is in need of in-person services this can be arranged with the manager of the site by calling our helpline number.	Yes	
The Fortune Society	Long Island City Queens West Harlem	Phone: 212-691-7554	English, Spanish	Both	In-office group sessions are being conducted with limited amount of people. Meal services are being provided on-site. Counseling services including Therapeutic sessions are being conducted onsite and remotely.	Yes	Fortune Services are deemed essential services. Although reduced, we will remain open during these emergency circumstances.
Crown Heights Jewish Community Council. Inc	Online at https://www.daiad.org/end-the-abuse	N/A	English	Remote	Full online library of Webinars, Recorded Lectures, Tips for healthy relationships and preventing or dealing with abuse	N/A	
Okayso	All of North America	okayso.co	English	Remote	This app is 100% free and not for profit. Apple iPhone users can download the free app to access on-demand private group chat expertise on sex/sexuality/mental health and healthy relationships virtual support.	Yes	okayso.co was founded by a sex educator and its roster of in-app experts include trauma-informed preventionists, youth advocates, mental health counselors and sex educators. The app is targeted for 12+ however there is no upper limit of age to submit and receive great support, as all users are anonymous and there are no fees.

Name of Organization	Location	Organizational Support/Hotline	Language(s)	Current Services: In Office OR Remote?	List of all Current Services Available	Is your organization taking new patients/clients? (Y/N)	Additional Notes/Contact Information?
Children's Aid Family Wellness Program	NYC Manhattan, Bronx, Washington Heights	Phone: 212-503-6842	English, Spanish	Remote	Case Management, Crisis Intervention, and Individual Counseling services to survivors of IPV and children that have been exposed to IPV through remote sessions via phone.	Yes (with the exception of case management only clients in the Bronx)	Submit Referrals: FWPreferrals@childrensaidnyc.org Website: https://www.childrensaidnyc.org/programs/domestic-violence-prevention-and-intervention
Families for Safe Streets	NYC	Office Phone: 1-844-377-7337		Remote	Offices are closed. Services delivered via email, Zoom or phone. Support services for people who have been injured or lost a loved one in a traffic crash		More Contact Information: info@familiesforsafestreeets.org familiesforsafestreeets.org
MANHATTAN							
Mount Sinai Beth Israel Victims Services	Manhattan (16th Street and 1st Avenue)	Phone: 212-420-4516	English	Remote	We are taking calls Some short term counseling	Not accepting long-term patients Some short term counseling by phone, by appointment	
Harlem Hospital Center for Victim Support Program	Harlem	Phone: 212-939-4613	Spanish, English CYRACOM Language Support	In Office	Services are offered in a private office away from outpatient clinics & inpatient units	Yes	
Domestic Violence Project at the Urban Justice Center	Manhattan (40 Rector Street 9th Floor NY, NY 10006)	Phone: 1-833-321-4DVP	All languages through Language Line	Remote	Remote services include: :Legal Consultations, Assistance Drafting Court Documents, All matters of Advocacy & Case Management including but not limited to Crisis Counseling, Referrals, Counseling, Advocacy with intersecting Agencies Providing assistance throughout all five boroughs remotely our Attorneys, Advocates and Clinicians. Our attorneys practice Family and Immigration Law	Yes	
Fund for the City of NY/SMART	Manhattan (158 East 115th Street, New York, NY 10029)		English, Mandarin	Remote	For now, we are remote and working from home. Will be producing teaching videos as we build a virtual learning community that will include a list of resources at the end.	Not at this time due to the coronavirus, our programs have shutdown, but if people have social media, they can access our Facebook page, etc.	Please have anyone interested in SMART and getting weekly phone updates to contact Tara.Pierce@smartuniversity.org

Name of Organization	Location	Organizational Support/Hotline	Language(s)	Current Services: In Office OR Remote?	List of all Current Services Available	Is your organization taking new patients/clients? (Y/N)	Additional Notes/Contact Information?
New York Presbyterian - Weill Cornell Victim Intervention Program	Manhattan (525 East 68th Street, NY NY 10065)	Phone: 212-746-9414 Checked twice daily	English, Spanish Other languages via Language Line	Both	All counseling, sessions, follow up, advocacy and intakes are being provided remotely. SAFE exams are still being performed by SAFE examiners 24/7. Our VIP social workers are acting as advocates in the ED for DV/SAFE/Physical Assault and Family Violence during business hours and some evenings until 8pm Hospital suspended all volunteer services so unfortunately, we are not calling any advocates to provide support.	Yes, and doing intakes and counseling remotely.	Due to screening of COVID-19 patients may experience some delay once they arrive to the hospital. Visitors to adult ED are prohibited with some exceptions for only 1 person which is determined by the medical team. All patients and visitors are required to wear a mask.
New York Presbyterian Hospital DOVE Program	Manhattan (168th St and Broadway)	Phone: 212-305-9060	English, Spanish, Italian	Remote	In person crisis response to our Emergency Departments Mon-Friday 9-5	Only those with immediate crisis needs or those survivors with information/advocacy needs that can be addressed remotely	
Manhattan District Attorney's Office Witness Aid Services Unit	NYC	Main Office: (212) 335-9040	English, Spanish AT&T Language Line for other languages	Remote	Services are being delivered by email or phone. Crisis support, Social services including case management, counseling via phone.	Yes	gilchristb@dany.nyc.gov benjaminhamletk@dany.nyc.gov
BROOKLYN							
Safe Homes Project/Good Shepherds Services	Brooklyn (503- 5th Avenues, Bk, NY 11215)	Phone: 718-499-2151	English, Spanish	Both	Providing both in-office, telephone counseling and remote services	Yes Shelter Spaces, and for Non- Res	Second Contact Number: 718-788-6947
Sephardic Bikur Holim	Brooklyn (425 Kings Highway, Bk, NY 11210)	Phone: 5169398028	English, Hebrew, Farsi, Arabic	Remote	Assessment, Crisis Intervention, Safety Planning and Counseling	Yes	
Urban Neighborhood Services	Brooklyn	Phone: 347-374-2455	English, Spanish	Both	Remote counseling via phone and video conference In person counseling by appointment.	Servicing current clients	
Haitian American Community Coalition	Brooklyn (3807 Church Avenue, Brooklyn, NY 11203)	Office hours: Mon - Friday 9am - 8pm Phone: 718-940-2200	English, Spanish, Haitian-Creole, Fench	Both	Offered Remotely: Mental Health Counseling, Benefits Assistance and Linkage to Testing and Primary Care. In Office: Available only if necessary and with caution, or if the client cannot connect remotely. For housing tenants, please call the office for any questions re: physical assistance, special cleaning, and assistance with grocery shopping. All cases and queries will be handled on a case by case basis. External queries can call our office until 8pm Monday - Friday only.	Yes	Strongly urge everyone to call in advance before arriving at the office. If an in-person meeting is necessary, extra precautions will be handled.

Name of Organization	Location	Organizational Support/Hotline	Language(s)	Current Services: In Office OR Remote?	List of all Current Services Available	Is your organization taking new patients/clients? (Y/N)	Additional Notes/Contact Information?
Red Hook CARES	Red Hook, Brooklyn	Phone (English): 646-573-4665 Phone (Spanish): 929-319-2781	English, Spanish	Remote	All remote: Crisis Intervention, Short-term Counseling, support with OVS applications, support with emergency safety transfers through NYCHA, support navigating criminal and family court, referrals	Yes	Contact Dori for more information: 646-573-4665
Marks Jewish Comm. House of Bensonhurst	Brooklyn (7802 Bay Parkway Brooklyn, NY 11214)	No hotline Phone: 718-331-6800 Ext. 147	English, Russian	Remote	Case management; Crisis intervention; Collaboration with local police precincts, community partners and legal service providers; Ongoing DV Supportive Counseling; Social Services Referrals for benefits, financial questions, food assistance, etc.	Yes	Email: susan@jchb.org
The BRONX							
Kingsbridge Heights Community Center	Bronx	General Inquiries: 718-884-0700 ext. 193 (voicemail only; intake coordinator will return call when she can) EIE related questions and crisis support for students: 347-201-3294	English	All services are Remote (email or phone) Offices are closed	Remote crisis support available 9-5 for college students	Only through EIE so limited to college students	Contact: tstulting@khcc-nyc.org
The Weinberg Center for Elder Justice at the Hebrew Home at Riverdale	Bronx	Phone: 800-56 SENIOR Professional referrals only	All languages, with Language Line	Both	We are open for shelter referrals and admissions.	Yes	
BronxWorks Inc.	Bronx (60 E. Tremont Avenue, Bronx NY 10453)	Call prospective programs: E Tremont Ave Office: 646-393-4000 Grand Concourse Office: 718-508-3040 Nelson Ave Office: 718-294-2012	English, Spanish	Remote	The DOVE Initiative Award and Outreach Services is housed and operated under the Cornerstone initiative, which has many locations that has performed DOVE outreach and hosted numerous events to NYCHA residents and the surrounding community.		At this time folks should go to the website: bronxworks.org
Neighborhood SHOPP	Bronx (953 Southern Boulevard, Suite 203, Bronx, NY, 10459)	Phone: 718-542-0006	English, Spanish All through Language Line	Remote	Supportive Counseling, Accepting Intakes, follow-up calls Outreach, Home Visits, Family/Housing Court visits cancelled.	Yes	
Mosaic Mental Health	Bronx (5676 Riverdale Avenue Suite 202)	Phone: 718-796-5300	English, Spanish	Remote	Clinicians will call their clients and perform telemental health services	Yes	
Bronx District Attorney's Office Crime Victims Assistance Unit	Bronx 198 E. 161st Street Bronx, NY 10451	Phone: 718 590 2115	English, Spanish, French, Bengali	Remote	Advocacy and Therapy services to crime victims in the Bronx	Yes	Christina Fragola 718-838-6247
QUEENS							
Women For Afghan Women	Queens	Phone: 929-225-6804	Farsi/Dari, Pashto, Urdu, Hindi and English	Remote	Connect the client to the services available. WAW staff will make sure she/he will get the support she/he needs	Yes	
HANAC	Queens (27-40 Hoyt Avenue South)	Phone: 718-396-5041	English, Spanish	Both	Legal Services, Family, Immigration, Case Management	Yes	We are providing online podcast to maintain informed clients. Please send me content to ejerves@hanac.org
Queens District Attorney's Office Crime Victims Advocate Program	Queens (125-01 Queens Boulevard, Kew Gardens, NY)	Phone: 718-286-6812; 718-286-6000	English, Spanish Language line for other languages	Both	We have staff in office but all services being provided remotely. No in-house visits. The Office of Queens County District Attorney Melinda Katz is responsible for criminal prosecutions in Queens.	Yes	Monday - Friday 9-5pm In the event of an emergency or to report a crime and seek police assistance, please call 911 or your local police precinct.

Name of Organization	Location	Organizational Support/Hotline	Language(s)	Current Services: In Office OR Remote?	List of all Current Services Available	Is your organization taking new patients/clients? (Y/N)	Additional Notes/Contact Information?
Haitian-Americans United for Progress	Queens 197-17 Hillside Ave	Phone: 718-527-3776	Creole and English	Remote	Currently no in office services are being offered. Remote counseling to existing clients.	No	
Queens Legal Services	Queens (Jamaica, NY)	DV helpline line (not answered in real time, messages returned): 347-592-2179	Spanish, English, Bengali Interpreters available for other languages	Remote	Providing Supportive Counseling, Case Management, and Civil Legal Screenings for crime victims/survivors	Yes, as appropriate	
STATEN ISLAND							
Pride Center of Staten Island	Staten Island	Pride Center of Staten Island	English	Remote	Couples and Family Counseling and Healthy Relationships Workshops via digital platforms.	Yes	
WESTCHESTER							
Family Services of Westchester-SNUG	Mount Vernon	Family Services of Westchester	English	Remote	Services being provided at this time are Counseling Services, Supervision, Conferencing with Outreach team, and Individual Advocacy.	Yes, via phone or video.	
Westchester County Office for Women	White Plains, Yonkers	White Plains: 914-955-5972 (English) 914-995-6581 (Spanish) Yonkers: 914-231-2882	English, Spanish	Remote	At this time, we are not taking walk-ins		
Hope's Door	Westchester	Phone: 888-438-8700		Remote			
Legal Services of the Hudson Valley	Westchester	White Plains: 914-949-1305, press 0 for the operator or x100 / 127 Goshen: 845-495-4305 x231 Kingston: 845-331-9373 x500 Monticello: 845-495-4305 x231 Mount Vernon: 914- 813-6811 Newburgh: 845-569-9110 x200 / 212 Peekskill: 914-402-2192 x193 / 159 Poughkeepsie: 845-471-0058 x400 Spring Valley: 845-476-3831 x180 / 162 Yonkers: 914-376-3757, press 0 for the operator		Remote			
The Loft: LGBT Community Services Center	Westchester	Helpline: 914-948-2932 x13		Remote			
My Sisters' Place	Westchester	Shelter: 800-298-7233 Intake: 914-358-0333 Legal Intake: 914-683-1333 or 914-358-0333		Remote	Call for Shelter Services Call intake line for Counseling Safety planning, and Advocacy Call Legal Intake line for support around Family Law and Immigration		
Putnam Northern	Westchester	Hotline: 845-628-2166		Remote			
Pace Women's Justice Center	Westchester	Legal Helpline: 914-287-0739 Legal Clinic: 914-422-4188		Remote			
Victim's Assistance Services of Westcop	Westchester	Phone: 914-345-9111 / press #2 for Spanish	English, Spanish	Remote			